GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:326
ANSWERED ON:19.02.2009
MISSING ITEMS IN THE TRAINS
Dhanaraju Dr. K.

Will the Minister of RAILWAYS be pleased to state:

(a) whether any monitoring mechanism exists in the Railways to check missing items in the trains which are meant for passenger utilisation;

(b) if so, whether the Railways have taken note of such items like paper rolls in the toilets, water jet sprays which are missing in many of the trains;

(c) if so, the details thereof; and

(d) the corrective steps taken by the Railways in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (DR. R. VELU)

(a) to (d) : Before commencement of journey, coaches are intensively cleaned and all the interior fixtures and passenger amenity items are checked during maintenance of rakes at coaching depot. Damage and pilferage of coach fittings/amenities that some time happen during run are made good during maintenance of trains which is done regularly as per prescribed schedule.